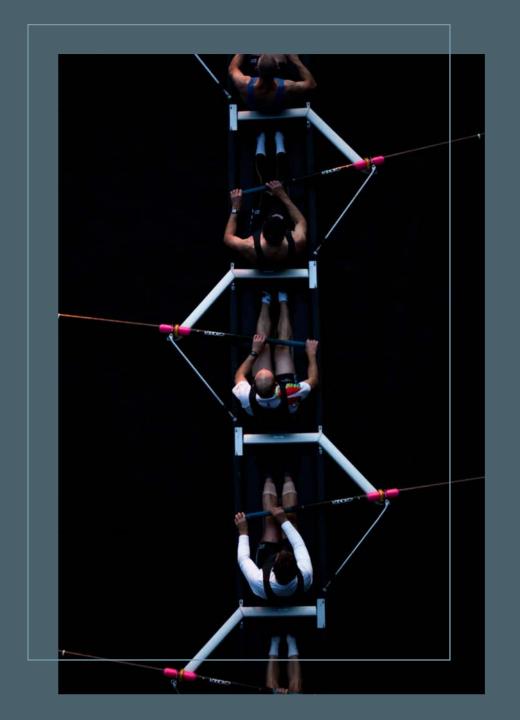
SHORELINE PARTNERS, INC.

# TEAM TRANSFORMATION PROGRAM

The next challenge will demand more Equip your team to excel



# MOST LEADERS KNOW THAT, IN ORDER TO SUCCEED, TEAMS NEED:

1 Momentum

2 Strong Trust

- 3 Healthy debate
- 4 Mutual Reliance
- 5 Shared Ownership
- 6 A Learning Culture

### **PLAYING TO WIN**

# AND YET, UNDER PRESSURE, THE SAME LEADERS PRODUCE THE OPPOSITE:

1 Inertia

2 Strained Trust

Tense Discussions

- 4 "Go-It-Alone" Mentality
- 5 Mine vs. Yours
  Thinking
- A Defensive Environment

### **PLAYING NOT TO LOSE**



TEAMS THAT TRANSFORM
CAN OVERCOME THIS
CHALLENGE AND ACHIEVE
MORE THAN THEY
THOUGHT POSSIBLE



TEAMS THAT DON'T...
THEY REMAIN STUCK,
LOSE THEIR
CONFIDENCE, AND
LIMIT WHAT IS
POSSIBLE

# TRANSFORMATION

We know how to help teams succeed on this journey, but...

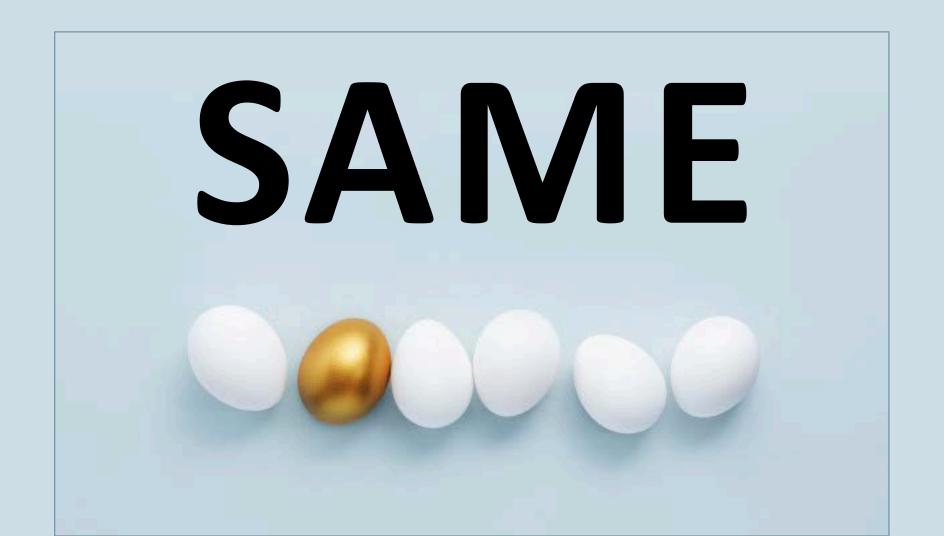




# **BE WARNED**

Our Team Transformation Program requires leaders to radically change the way they think about teamwork

# LEADERS & TEAMS WILL NOT BE THE





# THE TEAM TRANSFORMATION PROGRAM

### PEOPLE THINK THAT THEY...





Are transparent

Listen to others





Use open agendas

Accept differences

**BLIND SPOTS** 

# TEAMS HAVE BLIND SPOTS

### BUT THEY ACTUALLY...





Withhold important information

Compete for air-time





Use hidden agendas

Reject different views

LIMIT IMPROVEMENT

### Our Approach

# OUR TEAM TRANSFORMATION PROGRAM TARGETS THESE BLIND SPOTS HEAD ON:



We start with The Frank Case - a video-taped role play of a common workplace scenario



They realize that there is a gap between who they think they are and who they actually are



Reviewing the tapes serves as a "wakeup call" for the team, compelling participants to rethink their approach



This insight is the catalyst that sparks the transformational learning journey and propels the program

"The Frank Case... it hits you between the eyes. That's what I'm looking for with this kind of team development work. If you can't touch, feel, understand the recipe and then use it to go out and 'make cookies' in the real world... then its just all theory. This program is the real deal."

SVP Operations





# WE ASKED...



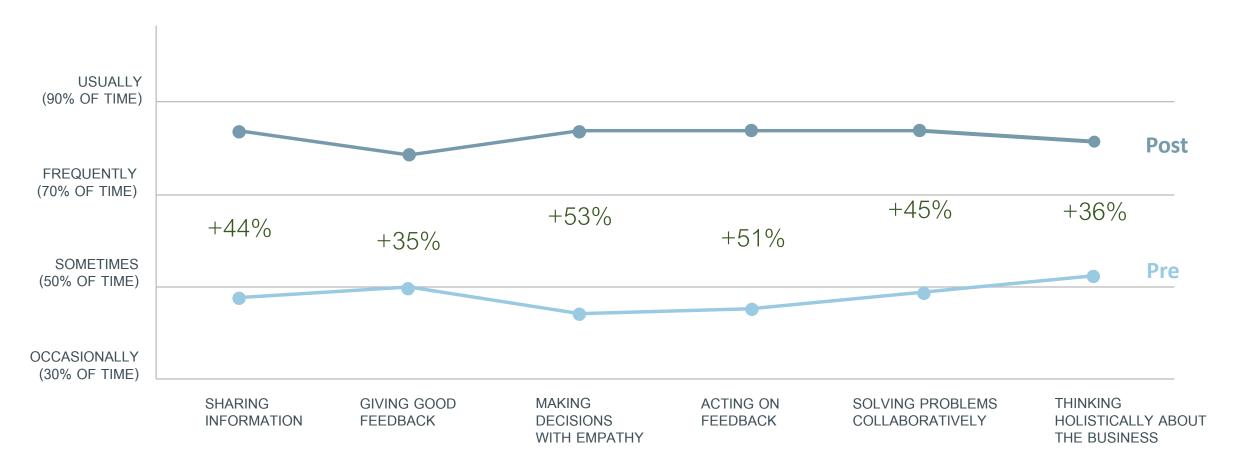
What was your experience of completing the Team Transformation Program with your team?

HERE IS WHAT THEY SAID:



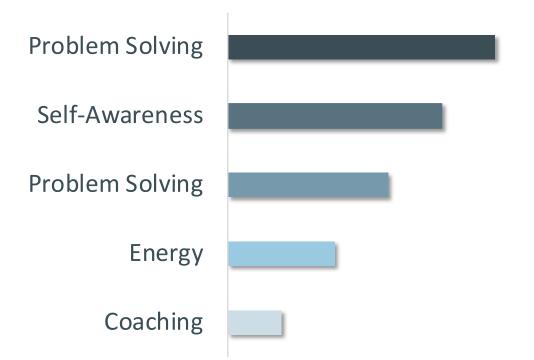
# **MEASURING IMPACT: SURVEY DATA**

How did the behavior of your team change as a result of this program?



# MEASURING IMPACT: INTERVIEW DATA

"AS A LEADER, I'VE IMPROVED WITH REGARDS TO..."



"AS A TEAM, WE'VE IMPROVED WITH REGARDS TO..."



# MEASURING IMPACT: INTERVIEW DATA

"AS A LEADER, I'VE IMPROVED WITH REGARDS TO..."



#### CONFLICT

"Going into what I expect to be a tough conversation, I now plan in advance, I use the framework. I've found in doing that... many times, I'm surprised in a positive way with the outcome of the conversation." SVP Operations

#### SELF-AWARENESS

"More self-awareness as to how I'm showing up and catching myself if I'm headed down a path that is my historically comfortable way... I become aware of it much quicker and am able to mentally shift gears." SVP Manufacturing

#### PROBLEM SOLVING

"I've shifted from 'how am I going to show up and prove my point' to 'how am I going to show up, get some good information, and create a good outcome."

**SVP Product Development** 

### PERSONAL ENERGY

"When I'm being challenged by someone, my new ability to take the stance of 'I need to learn more, I want to understand your perspective,'... that has freed up so much energy for me." VP Quality

#### COACHING

"I'm doing a better job of taking the time to understand my team members. This helps me to include their thoughts into the solution, creating a culture of empowerment. This expands my capacity as a leader because I'm more confident in the delegation that I've offered." CEO Building Supplies

# MEASURING IMPACT: INTERVIEW DATA

"AS A TEAM, WE'VE IMPROVED WITH REGARDS TO..."



#### PERFORMANCE

"We are listening more... and we are making faster, more accurate decisions... we are creating more accurate, win-win decisions." SVP Customer Support

#### TEAM CULTURE

"As a team... we learned and we grew... we built a lot of trust... we learned to handle surprises in a good way. Also, we also created a culture of reaching out for help... this was an 'add on' that I didn't expect to get from the program – but we did." VP Quality

#### EFFECTIVE CONFLICT

"With these skills, we are able to see the symptoms early and address the conflicts before they become exacerbated by time and repetitive violations"

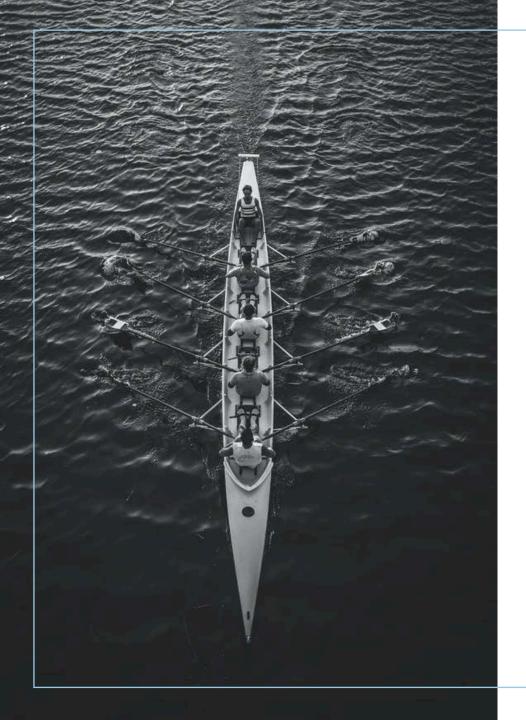
VP Capital Project Management

#### CHANGE AGILITY

"During this time of COVID-19, with our new mindset and skills, we made tough decisions in a good way... and I don't know, if a year ago, we would be able to survive as a team, let alone thrive like we have." SVP Operations

#### TEAM LEARNING

"I have team members who have become much more open... they used to get very defensive when there was feedback on presentations or push back... now they are much more open to feedback. And, they've become much more receptive to my coaching." VP Product Strategy



# THE NEXT CHALLENGE WILL DEMAND MORE

EQUIP YOUR TEAM FOR EXCELLENCE

TEAM TRANSFORMATION PROGRAM

SHORELINE PARTNERS, INC.
DELIVERING TEAM EXCELLENCE - GLOBALLY
www.shorelinepartnersinc.com